

WELCOME TO HAZELDENE HOUSE SURGERY

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HAZELDENE HOUSE SURGERY
Main Road, Great Haywood, Stafford, ST18 0SU

THE PARTNERS

Dr Juliet Skilton MB BS FSRH
(Reg London 1963)
Dr Martin Davis BMedSci BM BS DRCOG FSRH
(Reg Nottingham 1980)
Dr Frances Burra MB ChB DRCOG FSRH
(Reg Birmingham 1985)
Dr Helen McWilliams MB BS FSRH
(Reg London 1998)
Dr Marianne Holmes MUDr MSC DTM+H MRCP MRCGP DRCOG
(Reg Czech Republic 2000)

SALARIED

Dr Victoria Clegg BSC, MCChB, MRCGP, DRCOG
(Reg Leicester – Warwick 2004)

TEACHING PRACTICE

We are a teaching Practice. This means that fully qualified Doctors who have been working at hospital level will be attached to us for four months at a time to learn more about general practice. We hope you will be happy for these Doctors to play a part in your care but if you have any concerns about this please inform the Receptionist and we will respect your wishes.

Telephone	01889 881206 (24 hours)
Fax	01889 883083
Surgery website	www.hazeldenehousesurgery.org.uk

MAIN SURGERY OPENING TIMES

Hazeldene House Surgery is open as follows:

Monday 8am – 6.30pm
Tuesday 8am – 6.30pm
Wednesday 8am – 6.30pm
Thursday 8am – 6.30pm
Friday 8am – 6.30pm
Saturday Surgery opening times available from Reception

We are **CLOSED** at weekends and on Bank Holidays.

If urgent medical assistance is required when we are closed please telephone the Out of Hours Emergency Centre on 01889 881206 and your call will automatically transfer, or you can call the Centre direct on 0300 1 30 30 30.

OUT REACH SURGERIES

A surgery is held at Weston Village Hall on Monday mornings from 10.15am until 11.15am.

Surgeries are held at Hixon Memorial Hall on Tuesday and Friday mornings from 9.15am until 10.30am.

ACCESS FOR DISABLED PATIENTS

All patient facilities at our main Surgery, apart from Treatment Room C, are at ground floor level and designed for ease of access. A fully equipped toilet for the disabled is located next to the main entrance. For patients who are hard of hearing we have an induction 'Loop' system. There is also a wheelchair kept on the premises for patients use within the building when necessary.

If you require any assistance whilst visiting the Surgery please inform the Receptionist.

Both Village Halls are also accessible for wheelchairs.

THE PRACTICE TEAM

Practice Manager	Sarah McGrady
Practice Nurses	Sister Brenda Preston Sister Sally Cooper Sister Iona Raby Sister Kim Allan-Smith Sister Emma Thomson
Healthcare Assistants	Ursula ,Lisa and Vanessa
Dispensing Team	Joy, Lisa, Denise, Alison, Lindsay and Tracey
Reception Team	Rhonda, Cheryl, Alison, Karen, Debbie and Hiba
Practice Secretary	Katie
Admin Team	Louise, Fleur, Lesley & Karen

ATTACHED AND VISITING HEALTHCARE PROFESSIONALS

Stafford & Surrounds CCG provides the Practice with its Health Visiting, District Nursing, School Nursing, Chiropody and Dietetic Services.

Our Midwifery and Physiotherapy Services are provided by the Staffordshire General Hospital Trust.

The Community Psychiatrist Service is provided by the South Staffordshire Healthcare Trust.

Specialist Palliative Care Services are provided via St Giles Hospice and Katharine House Hospice.

Our Social Work Services is provided via the Stafford Area Office of the County Social Services Department.

APPOINTMENTS TO SEE THE DOCTOR

You may see any Doctor in the Practice but remaining with the same one, particularly during an episode of illness, will help to improve the continuity of your care.

Our appointment system is designed to provide flexibility and choice.

Booked Appointments

- ≡ You can pre book an appointment with the Doctor of your choice.
- ≡ The Receptionist will advise you about appointment availability.
- ≡ Early morning (starting at 7.30am), late evening (finishing at 7pm) and Saturday morning appointments are available most weeks.
- ≡ You can book appointments up to 2/3 weeks in advance.

Same Day Appointments

- ≡ Each weekday we have a number of same day appointments available.
- ≡ Within the time available the Doctor can only deal with **one** medical problem.
- ≡ Contact Reception as early as possible (phone lines open at 8am) to request an appointment.
- ≡ You will be seen by the Duty Doctor, you cannot choose the Doctor you see.
- ≡ If all appointment slots have been taken, the Receptionist will advise you about alternatives available to you, depending on the urgency with which you need to be seen.

Appointment Availability

The telephone lines are always busy between 8am and 9am. Same day appointments do go very quickly, however, we are offering the maximum number of appointments we can. More and more demand outweighs what we offer on the day but if you consider your case to be urgent please inform the Receptionist and you will either be seen or contacted by the Duty Doctor.

Walk In Surgeries

- ≡ At Weston Village Hall on Monday mornings from 10.15am until 11.15am.
- ≡ At Hixon Memorial Hall on Tuesday and Friday mornings from 9.15am until 10.30am
- ≡ No appointment is needed, simply turn up and wait to be seen,

APPOINTMENTS TO SEE THE NURSES

Our Nursing Team offer:

- ≡ Pre booked appointments.
- ≡ Same day appointments for emergencies
- ≡ Same day appointments for bloods and a range of health checks including blood pressure and urine testing.
- ≡ A range of Clinics to meet the needs of patients with chronic health problems. Travel and Childhood immunisations are available at the Surgery.
- ≡ Tuesday morning clinic at Hixon Memorial Hall 9.15am until 10.30am for bloods and routine health checks, simply turn up and wait to be seen.

RAPID ACCESS APPOINTMENTS

Sister Preston, Sister Raby and Sister Allan-Smith are all qualified as Specialist Nurses in the diagnosis and treatment of a whole range of minor illnesses, they are also able to prescribe. If the Nurse decides that you need to see a Doctor, this will be arranged for you at the time of your visit.

Rapid Access clinics are held throughout the week, please ask at Reception for more details.

APPOINTMENT CANCELLATIONS

If for whatever reason you cannot attend a booked appointment please inform Reception as soon as possible so that your appointment can be offered to another patient.

Every week we waste the equivalent of a whole surgery because patients fail to keep their appointments with the Doctor or Nurse. Patients who persistently fail to attend appointments will receive a letter from the Practice Manager which serves to remind them that if further non attendance continues they may be asked to leave the Practice List.

Please remember:

- ≡ **If you book an appointment keep it or cancel it.**
- ≡ **Non attendance wastes the Doctors or Nurses time.**
- ≡ **Failing to attend an appointment deprives other patients of the opportunity to be seen in your place.**
- ≡ **Appointments can be cancelled by telephone, email or texting on 07989 932904.**

APPOINTMENTS – A FEW ‘GOLDEN RULES’

- ≡ Each appointment is for one person only. If other family members need to be seen please book a separate appointment.
- ≡ If you think your problem is very complicated or if you have several things that you want to discuss with your Doctor, please request a double appointment from the Receptionist.
- ≡ Emergency appointments are for medical problems that cannot wait until the next day.
- ≡ Please try to arrive 5 minutes before your appointment time.
- ≡ The Doctors always try to keep their consultations to time but due to the wide range of problems that patients present with this is not always possible. If delays occur we would appreciate your patience and understanding.

URGENT TREATMENT AND EMERGENCIES

In a serious emergency like:

- ≡ Sudden collapse/loss of consciousness
- ≡ Severe chest pain (especially if the patient has a history of heart disease).
- ≡ Severe breathlessness.
- ≡ Severe bleeding.

Call an ambulance by dialling 999 before ringing the Surgery

For urgent treatment and medical emergencies, please telephone 01889 881206 and press option 1 at any time.

DURING SURGERY HOURS

We will always see urgent cases the same day. When requesting an urgent appointment you must be prepared to see the first available Doctor and you may have to wait until the end of surgery to be seen.

Urgent appointments are for **genuine emergencies** that cannot wait until the following morning. There will only be sufficient time to discuss the one urgent problem with the Doctor.

OUT OF HOURS SERVICE

If you require urgent medical advice or assistance which cannot wait until we are next open please telephone 01889 881206 and carefully listen to the information that you are given. There is also a notice on the Dispensary door detailing our opening hours and the out-of-hours arrangements.

If you contact the Out-of-Hours Service your call will be answered by a clinically qualified member of staff who will assess your health needs and may:

- ≡ Offer you advice over the telephone.
- ≡ Arrange for a Doctor or another member of the Medical Team to speak to you.
- ≡ Arrange for you to see a Doctor at the Out-of-Hours Surgery in Stafford or Cannock, whichever is the most convenient for you.
- ≡ Arrange for you to be visited at home by a Paramedic and/or Doctor.

OTHER SOURCES OF ADVICE

You can contact NHS Direct at any time 24 hours a day every day of the year and speak to a qualified Nurse. Please telephone 0845 4647. NHS Direct also has its own website www.nhsdirect.nhs.uk.

We also have our own Practice Website packed with useful information and advice www.hazeldenehousesurgery.org.uk.

HOME VISITS

The Surgery, with all its facilities, is the best place for a consultation. However, if you are housebound or too ill to come to Surgery, a Doctor will visit you at home. Please telephone us for a home visit **before 10.30am**. The Receptionist will ask you for some information about the problem and also for a telephone number so that we can contact you. This is so that the Doctors can plan their day and arrange visits in order of priority. If you feel that you require an urgent home visit, please make this clear at the time of telephoning.

Please remember that it takes a Doctor much longer to visit a patient at home than to undertake a consultation at the Surgery. Only request a home visit when it is absolutely necessary.

To request a home visit please telephone 01889 881206.

DISPENSING ARRANGEMENTS

We are able to dispense medicines directly to patients living in rural areas more than one mile from the nearest Chemist. If you are eligible, we will ask you to register for this service when you join the Practice. If you live within the mile you will need to take any prescriptions that the Doctors give you to the Chemist of your choice to be dispensed.

REPEAT PRESCRIPTIONS

If you need to take medication on a regular basis your Doctor may decide to issue you with repeat prescriptions which will remove the necessity for you to be seen every time you need a fresh supply of medicines. All repeat prescriptions are produced on the Practice computer system and you will be given a repeat slip listing the medication that you can order without seeing the Doctor.

There are several convenient ways to order repeat medications:

- ≡ You can tick your requirements on the repeat slip and put it in the box next to the Dispensary. If the Surgery is closed, please use the external post box next to the Dispensary door.
- ≡ You can use the secure ordering service www.hazeldenehousesurgery.org.uk. You will need to quote your personal number which can be found at the top right hand side of your repeat form.
- ≡ You can send your repeat slip to us by post. If you wish us to post your prescription back to you please enclose a stamped addressed envelope.

COLLECTING YOUR MEDICINE/PRESCRIPTIONS

If we do not dispense to you, you can collect your prescription from the Reception Desk at any time during Surgery opening hours. Some Chemists will collect your prescription on your behalf and, if you have not already done so, you may wish to check with your usual Chemist whether they are able to offer you this service.

If we dispense to you, you can collect your medication from the Dispensary during the following times:

Mon, Tues, Wed and Fri	9am – 1pm
	4pm – 6.30pm

Thurs	9am – 1pm
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We are **closed** weekends and Bank Holidays.

HOW YOU CAN HELP US

As you will appreciate the Dispensary is very busy. Please help us by:

- ≡ Thinking ahead and ordering your medicines in good time.
- ≡ Ordering all your items together each month.
- ≡ Only calling to collect your medication when the Dispensary is open.

WHEN WILL YOUR PRESCRIPTION/MEDICATION BE READY

We need two working days notice of your requirements, please see the table below:

ORDERED

READY

Monday before 12 noon	Wednesday morning
Monday after 12 noon	Wednesday afternoon
Tuesday before 12 noon	Thursday morning
Tuesday after 12 noon	Friday morning
Wednesday before 12 noon	Friday morning
Wednesday after 12 noon	Friday afternoon
Thursday morning	Monday morning
Friday before 12 noon	Tuesday morning
Friday after 12 noon	Tuesday afternoon

IMPORTANT

- ≡ If you have any queries about the medication that you are taking or you suffer side effects from medication prescribed please speak to your Doctor or the Dispensary.
- ≡ Although you may be on repeat medication the Doctor often prescribe tablets, creams etc on a one off basis for acute conditions. The Dispensary staff do not have the authority to give you a further supply of one off medication. Your Doctor has to be consulted and may wish to see you before further medication is prescribed.
- ≡ For your wellbeing and safety the Doctors regularly review patients who are on repeat medication. This may be done when you see your Doctor for a normal consultation, or he/she may speak to you on the telephone. You may be asked to arrange an appointment with the Doctor for the review to take place. If the latter applies please arrange to see your Doctor in goodtime before the medication runs out.

TEST RESULTS

It normally takes 7 to 10 days for the results of blood tests, urine tests, xrays examinations and other investigations to become available. Some tests take even longer to process (i.e. cervical smears), the Practice Nurses will be able to advise you about this.

In the majority of cases the results will be within Normal or expected limits and in these circumstances your Doctor may ask the Receptionist to inform you that the result is normal when you enquire. Should the Doctor need to see you the Receptionist will book an appointment in accordance with the Doctors instructions. Usually the first available routine appointment is offered but in cases of urgency a same day or next day appointment is arranged. For a variety of reasons a test may need to be repeated or medication may be prescribed and often the Practice Nurse will speak to you about this.

You can obtain your results by calling at Reception personally or by telephoning direct 01889 880013 or 01889 881206 (pressing option 4) between 12 noon and 3pm (11am and 1pm on Thursdays). Results are only disclosed to the person concerned or a child's parent or legal guardian.

SERVICES

The range of services provided includes:

Ambulatory BP Monitoring	Exercise on prescription
Baby Clinic	Family Planning
Cervical Cytology	Flu Immunisations
Child Health Surveillance	Maternity Medical Service
Childhood Immunisations	Minor Surgery
Chiropody	New Patient Health Check
Contraception Service	Phlebotomy
Cryotherapy	Physiotherapy
Diet and Nutrition	Smoking Cessation
Disease Management Clinic	Teenage Health
ECG	Travel Advice Immunisations
Doppler Investigations	Well Person Consultations
Wound Care	

In conjunction with the local Health Trusts the following staff are based at or work closely with the Surgery:

- ≡ Community Psychiatric Nurse
- ≡ District Nurses
- ≡ Health Visitors
- ≡ Midwives

PRIVATE SERVICES

We charge private fees for services not covered by the NHS.
For example:

- ≡ HGV medical examinations
- ≡ Employment medicals
- ≡ Completing private health insurance claim forms
- ≡ Confirming sickness for school examinations
- ≡ Firearm licences
- ≡ Private medical certificates

A list of the fees that we charge for is available at Reception.

'TEEN SCENE' SERVICES FOR YOUNGER PEOPLE

The Doctors, Nurses and all staff at this Surgery provide a completely confidential service for teenagers including the under 16's. Information about you will only be shared with a third party with your full consent.

Reception is a very busy area. Please inform the Receptionist if you would like to discuss a matter privately.

'TEEN SCENE' FORUM

This service allows you to ask our Doctors any health related questions you may have. You can also search the forum to see what others have requested, along with the answers they were given. The forum is completely confidential.

www.hazeldenehousesurgery.org.uk

CONTRACEPTION

All methods of contraception can be discussed in complete confidence with Sister Kim, the best option for you can be arranged.

The Doctors and Sister Allan-Smith also provide emergency contraception (the morning after pill). **To be effective you need to seek advice within 72 hours of having unprotected sex.** You can also purchase emergency contraception from any Chemist if you are aged 16 or over.

GENERAL INFORMATION

REFERRALS, LETTERS AND REPORTS

When referring you to a hospital department, your Doctor will usually send a letter directly to the Consultant. If you request a private appointment, you will be asked to collect a letter from Reception.

Some examinations and reports are not covered by the NHS and a fee will be payable. Please ask at Reception for a list of fees.

CHANGING YOUR DETAILS

It is essential that we always have accurate information on all our patients so that we can make contact with you.

If you change your address, telephone number or name please let us know immediately so that our records can be kept up to date.

You can either fax, email or write with any changes or complete a form at Reception.

CAR PARKING

A car park is provided adjacent to the Surgery for patients.

The disabled parking spaces are reserved for disabled badge holders.

Please do not park across the entrance doorway as this needs to be kept clear for wheelchair access at all times, it is also a fire exit.

ZERO TOLERANCE

Our staff will treat you with respect and courtesy at all times. Please be polite to them. They are doing their best for you and respond very well to please and thank you.

We operate a Zero Tolerance Policy and we will not accept violence, threats, sexual or verbal harassment to our staff.

MOBILE PHONES

When in the Surgery please ensure that your mobile phone is switched off.

ANIMALS

Patients are reminded that no pets, other than guide dogs, are permitted in or on our premises.

SICKNESS CERTIFICATES

You do not require a Doctors sickness certificate for any illness lasting seven days or less.

Your employer may however require you to complete a self certification form (SC 2) which is available from your employer.

If for any reason your employer requires medical evidence of sickness for periods of less than seven days please contact Reception to see if your Doctor is able to provide you with a private sickness certificate for which a fee will be charged.

For any illness lasting longer than seven days you will need to see your Doctor for him/her to issue you with certificate (Fmed 3). You will also need to see your Doctor for any subsequent renewal of the certificate.

CHAPERONES

The consultation that takes place between a patient and their Doctor/Nurse is private and confidential. Quite often an examination is required to help make a diagnosis. This may be straightforward or sometimes can be more personal or of a sensitive nature. Under these circumstances your Doctor will normally seek your agreement to a Nurse or other staff member being present or, if a relative or friend has accompanied you to the Surgery, they may be able to act as a Chaperone if you wish.

If a Chaperone is not offered but you would like someone to be present, do not be afraid to tell your Doctor.

Procedures which are generally regarded as being of a sensitive nature are:

- ≡ Cervical cytology
- ≡ Gynaecological
- ≡ Testicular
- ≡ Breast Examination
- ≡ Rectal Examination

PROTECTION AND USE OF YOUR INFORMATION

We ask for information about you so that you can receive the best possible care and treatment.

We only pass information about you to health professionals who have a genuine need for it. Everyone working for the NHS has a legal duty to maintain the highest level of confidentiality.

If you receive care from organisations outside the NHS we may need to share certain information to enable us to work together e.g. private healthcare or Social Services. Computerised information about you can only be accessed by authorised members of the Practice Team. We are fully registered under the Data Protection Act.

If information is requested about you from a third party such as a Solicitor or Insurance Company, we only respond if we have written consent to do so.

If you have any concerns about who might see your health records, or have queries regarding them, please contact the Surgery Manager. Alternatively a Patient Information Guide can be found in the Waiting Room Leaflet Rack or can be obtained from South Staffordshire Primary Care Trust.

VIEW YOUR HEALTH RECORDS

If at any time you should wish to view all or part of your medical records please address your request in writing to the Surgery Manager.

YOUR RIGHT TO INFORMATION

The Freedom for Information Act 2000 gives the public the right to know how public services are run and how much they cost. From January 2005 General Practices must respond to requests about information it holds. However requests will have to satisfy a number of conditions and a copy of our publication scheme will be available from the Surgery Manager and will also be able to be viewed on the Practice Website.

SUGGESTIONS, PROBLEMS AND COMPLAINTS

We care about what you think and we are always happy to receive your views on the services we provide.

We are committed to providing our patients with services that are of a consistently high quality. However, even in the best run Practices occasionally things do not go as smoothly as we would like.

Please feel free to contact Sarah McGrady, the Surgery Manager, by letter, telephone in person or via the comments/suggestions section of our Practice Website. We also have a suggestion box on the Reception counter. When making comments or suggestions you do not need to provide your name and address unless you would like us to reply to you.

If at any time you feel that you need to make a formal complaint, we operate a Practice Based Complaints Procedure which fully complies with Department of Health requirements. Details of our procedure, together with a complaint form can be obtained from Reception or you may wish to contact the Surgery Manager or speak to your usual Doctor.

Our aim is to investigate complaints both thoroughly and speedily. We will carefully listen to what you tell us, take appropriate action and inform you of the outcome of our investigations.

Whilst we obviously hope that you will wish to use our Complaints Procedure and give us the opportunity to resolve any problems that you have, if you prefer you can obtain advice from the following sources:

Enquiries & Complaints Team
PALs Services
Springfield Health & Wellbeing Centre
Lovett Court
Rugeley
Staffordshire
WS15 2QD
Telephone 01889 571826

The Independent Complaints Advisory Service (ICAS)
Telephone 0845 337 3054

PATIENT INVOLVEMENT

Patient Participation Group

The PPG provides an important link between the Doctors and Managers at the Surgery and the patients we care for. It was formed to help improve two way communication and to enable out patients to have an input in to how our Practice operates. The group aims to meet four times a year, usually on a Thursday evening, here at the Surgery. If you would like a say in what we do and how we do it please apply to join the PPG. Further information can be obtained from Fleur on 01889 880013, email fleur.garner@nhs.net.

Online Patient Forum

We realise that many of our patients may not wish to be involved in a formal way but nevertheless have views about the way the Surgery functions and services we provide. We are therefore developing a Patient Forum. members of the Forum will be sent occasional emails seeking their views on important issues and will be able to comment electronically from the comfort of their own home. There is no limit on the number of patients who can join. All you have to do is complete a simple application form which can be obtained from Reception or contacting Fleur.

TREATMENT OF COMMON ILLNESS AND ACCIDENTS

Many aches and pains can be simply treated at home without the need to consult a Doctor. This section provides some useful information about these common problems,

Back Pain

The anatomy of the spine is very complex and has to support the whole weight of your body. It is therefore not surprising that poor posture, bad lifting habits, obesity and so on, can put a strain on your back muscles and cause pain.

Common backache can be eased by taking pain killers and gentle exercise. The old fashioned remedy of taking to your bed and not moving can actually make the pain worse. If the pain persists for more than a few days, or spreads to your legs (sciatica), consult your Doctor.

Burns

Immediately apply copious amounts of cold water to the burn area. If the burn is larger than 4 or 5 inches in diameter or if the skin is broken, consult your Doctor as soon as possible. Simple pain killers (aspirin, paracetamol or ibuprofen) may help to make you feel more comfortable.

Colds and Flu

Most adults will get at least one cold each year and children may get several. Colds usually start to improve after 5-7 days but can last longer in children. Symptoms include fever, headache, runny nose, sore throat and cough. It is caused by a viral infection and antibiotics have no effect on the illness. Simple pain killers, decongestants and rest will help ease the symptoms.

Occasionally complications such as severe earache, tonsillitis or chest infection may develop. These may require treatment from your Doctor.

The term 'flu' is over used. It should refer to the specific infection influenza. This occurs in epidemic every few years and is a particular risk for the elderly or patients with chronic heart or lung problems. These patients should request a flu vaccination in October each year.

Chicken Pox

Small blisters appear in crops over several days. These eventually turn crusty and fall off after a few days. There is no cure for chicken pox and children usually do not need to consult a Doctor. Chicken pox in adults however can be a more serious infection.

Itching may be eased a little by calamine lotion and cool baths.

The most infectious period is from 2 or 3 days before the rash appears until the last spots have scabbed over. Children may then return to school.

USEFUL CONTACTS & TELEPHONE NUMBERS

<u>CONTACT</u>	<u>TELEPHONE</u>
ADSIS (Alcohol Service)	01785 270080
Bereavement and Loss Support	01785 211734
Burton Hospital	01283 566333
Cannock Chase Hospital	01543 572757
CHILDLINE	0800 1111
Chiropody	01543 576827
Citizens Advice Bureau	01785 258673
Colwich & Haywood Voluntary Transport	01889 883033
Confidential Health Advisory Service For Under 21's	01785 223099
Cornwall House Clinic	01782 338100
Dental Advice Line	0845 4647
District Nurses	01785 660575
EMERGE (Support for victims of abuse)	01785 225991
Family Planning Clinic	01785 223099
Health Visitor	01889 882386
Katharine House Hospice	01785 254645
NHS Direct	0845 4647
NHS Smoking Helpline	0800 169 0 169
North Staffordshire Hospital	01782 715444
Nuffield Hospital	01782 625432 01782 382057
NSPCC (24 hours)	0800 800500
Physiotherapy	01785 229184

Registrar of Births & Deaths	01785 223121
Relate (Marriage Guidance)	01782 683050
Rowley Park Hospital	01785 223203
Samaritans	01782 243333
Shropshire & Staffordshire Strategic Health Authority	01785 252233
Social Services	01785 276800
South Western Staffs Primary Care Trust	01785 220004
Stafford Central Clinic	01785 223099
Stafford General Hospital	01785 257731
St George's Hospital	01785 257888
St Giles Hospice	01543 432031
Stafford GU Clinic **	01785 230260 0800 696669
Stafford Midwives	01785 815593

**** If you are concerned that you may have a sexually transmitted infection, you can be seen and treated at the Stafford GU clinic based at Stafford Hospital. You do not need a referral from your Doctor.**

